ROBERT A. HABIB

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134 NORTH LASALLE STREET
CHICAGO, ILLINOIS 60602

TELEPHONE (312)201-1421 FAX (312)704-6300 April 4, 2002

Illinois Commerce Commission Consumer Services Division 527 E. Capitol Dr. Springfield, IL 62701

RE: Customer - Music Zone
Utility - People's Energy
Account # 8500018410993
Address - 2444 W. 16th St., Fl. 2 West
Chicago, IL, 60608-1718

Formal Letter of Protest

Dear Sir:

The Law Office of Robert Habib represents Music Zone, 2444 W. 16th St., Fl. 2 West, Chicago, Illinois. The Music Zone received a bill dated March 12, 2002, a copy of which is attached. The bill stated:

1) Cancel prior billing (10-17-2000 to 02-04-2002) \$10,849.21 2) Revised prior billing (10-17-2000 to 02-04-2002) \$13,984.87

The difference is \$3,135.66. No explanation was provided as how Peoples Gas decided 17 months after the bills had originated, that all of our previous bills had been incorrect and now owe an additional \$3,135.66. As can be seen on the bill, the February 4, 2002, reading was estimated.

We would point out that part of this period set forth in the revised bill, was previously litigated between Music Zone and Peoples Gas in Complaint # 01-0326, which was eventually settled with Peoples Gas cancelling bills totaling \$6,500.00 and paying us a refund of \$2,100.00. Copies of the Complaint #01-0326 and the Settlement Agreement are attached.

Comp 62-0524 1/16/04 Pin

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